

Dear Valued Micro Commercial Components (MCC) Customers:

Subject: MCC Return Process-For Failure Analysis

This document outlines the return policy and customer return process for all MCC FA product returns.

PRODUCT RETURNS – for Failure Analysis

Step-By-Step Process for all Micro Commercial Components (MCC)

product returns

1. When you need to return a Micro Commercial Components (MCC) shipment for failure analysis and/or credit, you must first contact your sales representative at MCC (you can also email FAR@mccsemi.com) or one of our franchised distributors where the products are purchased from to submit a Failure Analysis Requests (FAR).
2. Your sales representative will provide you with the proper shipping address location and any routing instructions.

CUSTOMER AWARENESS

Counterfeiting of semiconductor parts is a growing problem in the industry. Micro Commercial Components (MCC) is taking strong measures to protect ourselves and our customers from the proliferation of counterfeit parts. MCC strongly encourages customers to purchase MCC parts either directly from MCC or from Authorized MCC Distributors who are listed by country on our web page cited above. Products customers buy either from MCC directly or from Authorized MCC Distributors are genuine parts, have full traceability, meet MCC's quality standards for handling and storage. **MCC will not provide any warranty coverage or other assistance for parts bought from Unauthorized Sources.** MCC is committed to combat this global problem and encourage our customers to do their part in stopping this practice by buying direct or from authorized distributors.



Micro Commercial Components®

MCC Warranty and Return Policy

MCC warrants that its Products will, at the time of shipment and for a period of one year thereafter, be free from defects in material and workmanship. Purchaser must advise MCC in writing of any claims within the warranty period and obtain MCC's return authorization, and return the products to a facility or location directed by MCC. If the products are not as warranted, MCC shall, at MCC option, either refund the purchase price of the products or provide the same or equivalent replacement products, and shall reimburse purchaser for any commercially reasonable cost of transporting the non-conforming products. In no event, however, shall MCC be responsible for any non-conformance or other defects in the products resulting from improper handling during or after shipment, misuse, improper installation or operation, repair, alteration, accident or for any other cause not attributable to defective workmanship or failure to meet specifications on the part of MCC. This warranty shall not be expanded, and no obligation or liability will arise, due to technical advice or assistance, computerized data, facilities or services MCC may provide in connection with purchaser's procurement. MCC provides no warranty for MCC products purchased through unauthorized sales channels. MCC warrants replacement products for the remaining term of the warranty on the originally delivered product.

THIS WARRANTY EXTENDS TO PURCHASER ONLY AND MAY BE INVOKED ONLY BY PURCHASER FOR ITS CUSTOMERS. MCC WILL NOT ACCEPT WARRANTY RETURNS FROM PURCHASER'S CUSTOMERS OR USERS OF PURCHASER'S PRODUCTS. THIS WARRANTY DOES NOT APPLY TO DEFECTS ARISING AS A RESULT OF PURCHASER'S DESIGN OR FORMULA.